

**MINUTES OF A CLUB COMMITTEE HELD AT EXETER GOLF & COUNTRY CLUB ON MONDAY
1st DECEMBER 2014**

Present	Hilary Weatherley (HW) Liz Turner Jackie Follett (JF) Gael Salzmann (GS) Maurice Salzmann (MS) Janet Milford (JM) Tony Clark (TC) David McLarin (DMc) Carol Horgan (CH) Rab Cross (RC) Andrew Roberts (AR)	President Vice President Ladies Golf Captain Ladies Squash Captain Men's Tennis Captain Ladies Tennis Captain Committee Member Committee Member Bridge Representative Fitness Chairman Men's Squash Captain	Chair
In attendance	Paul Dukes (PD) Chris Jones (CJ) Linda Hicks (LH)	Director General Manager Human Resources	Minutes

	Items	Action
1	Welcome	
	HW welcomed Jackie Follett the new Ladies Golf Captain, Andy Roberts the new Men's Squash Captain and Paul Dukes representing the Board of Directors to the meeting.	
2.	Apologies	
	Apologies were received from Vivienne Worthington and John Fairman the new Men's Golf Captain.	
3	Minutes of the last Meeting	
	Signed by HW as a true record but that clarifications be made to points 10.3 and 10.9 and a correction made to point 10.7	
	10.3 DMc asked that it be clarified that he said there should have been a Forum beforehand and suggested there should have been more notice of closure of the outdoor swimming pool and consultation with members.	
	10.7 Tennis courts will not be open to the public for pay and play.	
	10.9 MS asked that it be clarified that in terms of external advertising Tennis and Squash is referred to, as opposed to the generic term Rackets, which is used internally.	
4	Matters Arising	
	5.4 A new number has been allocated and is being monitored with regard to spam calls. This will be available through signage throughout the Club, tennis courts, score cards and 1 st tee shortly.	CJ
	7.1 Confirmed that Peter Joyce would only be teaching mini Tennis and Squash and would not officially be commencing any duties until the new year.	
	7.2 CJ to check ladies changing room showers following evening swimming complaints. CJ noted this may require major works externally due to water supply.	CJ
	10.1 Perspex cover for Tennis exit button has been ordered.	
	10.5 New member evenings will be marketed and feature the new Spa.	
	10.6 Non-member club usage statistics required from Sam Bennett.	SB

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5	Health & Safety	
5.1	8 incidents – no RIDDORS.	
6	President's Report	
6.1	Attended six events each providing excellent and consistent catering and service.	
6.2	The Tennis quiz was incredibly well organised and it was great to see so many people there, probably more people than last year. JM confirmed that the advertising to say the event is organised by the Tennis section but open to everyone in the Club helped considerably.	
6.3	Attended monthly Board meeting and met with Liz on a few occasions to discuss new committee member nominees which will be discussed later this evening.	
7	Management Report	
7.1	Non-members are still being seen in the sports bar. CJ to provide statistics regarding non-member usage as shown in matters arising 10.6.	CJ / SB
7.3	CJ confirmed that the works to the outdoor pool were essential maintenance and not just improvements, however where costs allow, improvements re footbath and poolside shower will be made.	
8	Report from the Board	
8.1	PD confirmed that contracts had been exchanged between Persimmon and EGCC.	
8.2	PD noted that changes to the golf course were anticipated and that the Club would be looking forward to promoting golf, the new course and encouraging new memberships. Trying to realign membership structure and looking to agree an ideal structure by the end of the year.	
8.3	It was noted that Persimmon have agreed to purchase 30 full golf memberships for new home owners as part of their new home purchase.	
8.4	The Clubs finance position is precarious, however insurance claim finance is helping significantly and the Spa has predicted excellent turnover to ensure its success by the end of March. With the introduction of a new head chef we should see activity generated within the restaurant area of Wear Park. PD noted that a new maître de would add value to the restaurant at Wear Park and would be considered as part of a management structure review.	
8.5	TC gave his thanks to PD for being so refreshingly open about what has been happening.	

	Items	Action
9	Membership Report / Election of New Committee Members / Club Person of the Year nominees	
9.1	Proposed by GS and seconded by TC.	
9.2	Debbie More proposed by LT seconded by JF Mike Cottle proposed by GS seconded by HW David Worrall proposed by JF and seconded by MS	
9.3	Nominations for Club Person of the Year were discussed.	
10	AOB	
10.1	AR gave contradictory comments with regard to the high levels of catering and service saying the NFU had complained regarding the food at their event. CJ confirmed NFU thought the meat was raw against being rare. DMc also noted that he had heard that the pudding at the NFU event had not been good either.	
10.2	AR referenced another unsatisfactory occasion experience by his wife and gave examples of food having had to be sent back to be warmed up and the bar not knowing how to make a Snowball or a Pina Colada. AR shared that his wife had been keen to show off the club to her guests but came away feeling embarrassed.	
10.3	AR suggested outdoor swimmers be offered alternative use of Club areas while the pool is out of use. It was confirmed that although we encourage use of all areas of the Club it is not possible to compensate for closure of the outdoor pool.	
10.4	DMc noted concern that winter closing of the outdoor pool may become a permanent fixture.	
10.5	GS noted squash court door 3 very wobbly.	
10.6	GS noted the Ladies AGM had the very best on mass catering.	
10.7	CH noted that the Bridge Christmas party was to be held on the 4 th December.	
10.8	RC noted that Gym member of the year would be awarded in the new year.	
10.9	Member survey results for Rackets urgently required. Squash and Racketball are in need of money and resources, more young members 18-30 year olds and the appointment of a teaching professional.	
10.10	Member e-mail required to confirm changes to classes and pool start and lane times.	
10.11	JM noted that a member not happy at Woodbury was going to Dawlish Warren because of the golf fee £500 instead of £1,000 at EGCC.	

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10.12	LT gave feedback regarding Spa massage in that outside noise is being heard. Spa brochure needs amending regarding the three times use and will be removed from the next print run.	
10.13	All section reports (half an A4 page) for the AGM being held on the 9 th January to be e-mailed to Linda at HR@exetergcc.co.uk no later than Monday 15 th December. These reports will be sent out in advance of the AGM and not read out during the meeting.	
10.15	Committee meeting dates for 2015 5 th Jan 9 th Jan AGM 2 nd Feb 2 nd Mar 13 th Apr (Easter Monday 6 th April) 11 th May (May bank holiday 4 th May) 1 st Jun 6 th Jul 3 rd Aug (QUORUM only) 7 th Sep 5 th Oct 2 nd Nov 7 th Dec 8 th Jan 2016 President to confirm the 2016 AGM date	

Meeting ends: 8.45pm

Date of Next Meeting: 5th January, 6.30pm

President Date