

MINUTES OF A CLUB COMMITTEE HELD AT EXETER GOLF & COUNTRY CLUB ON MONDAY 6th OCTOBER 2014

Present	Hilary Weatherley (HW) Janet Milford (JM) Gael Salzmann (GS) Maurice Salzmann (MS) Chris Clark (CC) Vivienne Worthington (VW) Tony Clark (TC) David McLarin (DMc) Rab Cross (RC)	President Ladies Tennis Captain Ladies Squash Captain Men's Tennis Captain Ladies Golf Captain Committee Member Committee Member Committee Member Fitness Chairman	Chair
In attendance	Deborah Stevenson (DS) Jenni Davies (JD) Linda Hicks (LH)	Director Marketing and PR Manager Human Resources	Minutes

	Items	Action
1	Welcome	
	HW welcomed Jenni Davies who presented the quarterly marketing review, also representing the General Manager in his absence and Deborah Stevenson from the Board of directors to the meeting.	
2.	Apologies	
	Apologies were received from Liz Turner, Ray Banfield and Carol Horgan.	
3	Minutes of the last Meeting	
	Signed by HW as a true record	
4	Matters Arising	
	10.1 Death Procedures It was agreed that flying the flag at half-mast would be undertaken at the request of the family.	
	10.4 The issuing of golf tags to players would be reviewed at the next golf committee meeting.	
5	Health & Safety	
5.1	1 incidents – no RIDDORS.	
6	President's Report	
6.1	HW attended a presentation by the Army promoting Army reservists on behalf of Will Gannon at Woodbury Park. It was noted that club has an employee who is an active army reservist and that Lee Cooke, the Gym Manager, has recently returned from active service in Afghanistan.	
7	Management Report	
7.1	No issues were raised. JD presented the quarterly marketing review and announced the plans to open a Spa. The 'soft' opening for free practice treatments would commence on the 24 th November. The formal opening would commence on the 1 st December. RC noted that he was surprised to hear that the Spa had used money budgeted for required spin bikes which were needed to support the busy spin classes that were already under threat from members having to use broken bikes. It was noted that the Board believe the Spa will add value to the Club and that spin bikes will still be purchased.	
8	Report from the Board	

8.1	DS noted that there was no update at present with regard to discussions with Persimmon.	
9	Membership Report/Election of New Members	
9.1	Proposed by TC and seconded by GS.	
9.2	It was noted that CJ confirm what the difference was between provisional and temporary membership.	CJ
10	AOB	
10.1	It was noted that prioritization for event advertising be prioritized to ensure attendance. JD to follow up why advertising for the President's evening had not been easily available.	JD
10.2	Cleanliness of family changing rooms was again noted as disappointing. DS commented that she had found them spotless. DMcL commented that feedback from members was that they were not. It was noted that there was a need for members to be aware of taking mud from outside into the changing rooms. CJ to confirm how this could be implemented i.e. notices at entry or allocation of cover shoes on arrival and putting mats on the floor.	CJ
10.3	It was asked whether the outdoor pool would be closing. It was confirmed that the Board had not yet confirmed whether to close the pool.	
10.4	It was confirmed that the Club would close on Boxing Day.	
10.5	It was noted that James Temple was looking at business partnering with racket suppliers. CJ to update at next meeting	CJ
10.6	It was noted that again the Sports bar was in short supply of food. CJ to follow up with Jo Elliott, F&B Manager.	CJ
10.7	It was asked that afternoon teas be available for all seasons. CJ to report seasonal availability at next meeting.	CJ
10.8	Following the flood and the closure of club facilities, it was asked whether there was a back-up system for tills. CJ to follow up.	CJ
10.9	It was noted that the button for exiting the indoor pool was too close to the entrance area. CJ to follow up with measures to accommodate security.	CJ
10.10	TC noted that beer and soft drink prices were high. CJ to follow up at next meeting.	CJ
10.11	Possible member suspension was discussed at a Quorum meeting with TC, CC, JM, VW, GS, MS and HW following the close of the meeting.	

Meeting ends: 8.50pm
Date of Next Meeting: 3rd November, 6.30pm

President **Date**