

**MINUTES OF A CLUB COMMITTEE HELD AT EXETER GOLF & COUNTRY CLUB ON MONDAY 2<sup>ND</sup> FEBRUARY 2015**

<b>Present</b>	Liz Turner (LT) Kevin Butler (KB) John Fairman (JF) Jackie Follett (JFo) Maurice Salzmann (MS) Janet Milford (JM) Gael Salzmann (GS) Rab Cross (RC) Carol Horgan (CH) Tony Clark (TC) David McLarin (DMc) Vivienne Worthington (VW) Mike Cottell (MC) Debbie More (DM) David Worrall (DW)	President Vice President Mens Golf Captain Ladies Golf Captain Mens Tennis Captain Ladies Tennis Captain Ladies Squash Captain Fitness Chairman Bridge Representative Committee Member Committee Member Committee Member Committee Member Committee Member	Chair
<b>In attendance</b>	Chris Harris-Deans (CH-D) Chris Jones (CJ) Linda Hicks (LH)	Board representative General Manager HR	minutes

	Items	Action
<b>1.</b>	<b>Welcome</b>	
1.1	LT welcomed CH-D and the three new committee members, David Worrall, Debbie More and Mike Cottell to the meeting.	
1.2	LT apologised for the fact that the new committee members had been omitted from the distribution list. LH to ensure that the distribution list is updated and to send previous January minutes to the new committee members.	LH
1.3	LT confirmed the following ground rules would apply in respect of meeting behaviour: <ul style="list-style-type: none"> <li>a. Only one person should speak at a time</li> <li>b. Confidentiality is paramount</li> <li>c. Mobile phones are to be switched off</li> </ul>	ALL
<b>2.</b>	<b>Apologies</b>	
2.1	Apologies were received from Andy Roberts	
<b>3.</b>	<b>Minutes of the last meeting</b>	
3.1	Signed by LT as a true record.	
<b>4.</b>	<b>Matters Arising</b>	
	7.6 A Swim Forum will be arranged for the last week of February. 7.7 Golf bag tags are to be issued and marshalling from the 1 <sup>st</sup> Tee to commence at the beginning of the season. 10.1 Swimming lanes have been organised. Although not totally satisfactory there is only 4 weeks to go until the outdoor pool is reopened on the 1 <sup>st</sup> March. 10.2 Solar panels and heat pumps may not be feasible due to cost but CJ is meeting with a company 3 <sup>rd</sup> February and will feedback.	CJ

	Items	Action
	<p>10.3 Rackets survey has been re-issued without definition conclusions as yet.</p> <p>10.5/6/7 GS confirmed that the Squash section would like a Squash Professional even if only part-time. It was noted that James Temple is doing a very good job. GS to discuss with CJ regarding whether it will be possible for the SRA representative to be housed in EGCC.</p> <p>10.9 Club committee photo completed.</p> <p>10.13 Course toilets and path to car park completed.</p> <p>10.15 LTA standards assessment awaited from James Temple. CJ to investigate and follow up.</p>	<p>GS / CJ</p> <p>JT / CJ</p>
<b>5.</b>	<b>Health and Safety</b>	
5.1	6 accidents, no RIDDORS	
<b>6.</b>	<b>President's report</b>	
6.1	LT apologised for not attending the first Tennis AGM and thanked CJ for attending on her behalf.	
<b>7.</b>	<b>General Managers report</b>	
7.1	The GM reported had previously been circulated and answers to comments have been shown in AOB. For future reference comments regarding the GM report will be shown here and only new items for discussion will be shown in any other business.	
<b>8.</b>	<b>Board Report – Chris Harris-Deans reported on the following</b>	
8.1	<p>Persimmon monies have been received and have been ring fenced for the golf course. The money from Persimmon was only negotiated and agreed to effectively change the golf course. This year has been hard one with the loss of 100 golfers but is hoped to break even by the end of the year. It will depend on the final couple of months of the financial year which are usually weaker but very weather dependent. No increase this year in Club and Section fees. It is hoped this will encourage membership. The £30 card fee will be active from 1<sup>st</sup> April even if members pay in advance to take advantage of the discount.</p> <p>Comments to 8.1 JM asked if there would be finance to support renewal of the tennis courts if the LTA advise the work to be undertaken. CH-D confirmed that money within the Capex for 2015/16 hasn't yet been decided. She also asked if the golf membership secured by Persimmon for their householders had been received. CJ confirmed that membership fees at full rate had been received.</p> <p>VW asked whether decisions had been made with regard to restricted memberships for older members, noting that restricted junior memberships had been agreed. As other clubs were offering restricted memberships for elderly members there is still an ongoing issue and that more memberships would be lost. CJ confirmed that an over 80's restricted membership is available at club membership and that it would be considered within section memberships.</p>	
<b>9.</b>	<b>Membership report / Election of members</b>	
9.1	Proposed by JM and seconded by GS.	
<b>10.</b>	<b>Any other Business</b>	
10.1	CJ noted that they were looking to place warm showers by the outdoor pool.	
10.2	GS asked if there could be hooks put up outside for hanging towels.	CJ

10.3	TC asked if savings were being made now that the water is not leaking away. CJ confirmed that they would investigate units used prior to and following the pool being reopened.	CJ
10.4	Renting of a pool bubble would cost £12k per annum. KB asked whether this could be a feasible trade off to save money on heating the pool. This would be considered and investigated.	CJ
10.5	MS asked whether the entrance to the indoor swimming pool and tennis entry buttons were going to be shielded. CJ confirmed it was in hand. CJ to follow up.	CJ
10.6	JM asked for further information regarding the refurbishment of the sports bar kitchen. CJ responded with relevant details.	
10.7	RC asked for hooks to be put in the mens changing rooms by the spinner. CJ to follow up. RC also was very humbled and pleased to see the gym being used for significant fitness national events.	CJ
10.8	DMc commented that the spinner in the ladies changing rooms had not been available for 6 weeks. CJ confirmed that was in repair and would follow up the delay.	CJ
10.9	KB thanked LT for chairing the meeting so pleasantly and efficiently.	
10.10	CH shared that Bridge held a charity lunch and raise £1,050 for the hospice charity and thanked CJ for the wonderful people Chef, Ben Corcutt and bar and waiting staff Luke Dracup-Slee..	
10.11	CH asked CJ if there was a way to show whether people use their £30 card fees and how many £30 still remain. CJ confirmed that he would provide the information and follow up at the end of the year.	CJ
10.12	DMc asked that the club look at the amount of new social members. It is noticed when the outdoor pool may be closed in the winter months that the indoor pool becomes overcrowded at certain times to the frustration of existing members.	
10.13	DMc also noted that the condensation in the mens changing room needs to be addressed. CJ to follow up. DW noted that not having a push button control on the showers in the mens changing room was causing showers to be left on, which could be the cause of condensation issues. CJ to follow up.	CJ
10.14	VW asked if there could be a halfway house on the golf course for vending refreshments. CJ to follow up.	CJ
10.15	DMc also noted that the condensation in the men's changing room needs to be addressed. CJ to follow up.	CJ

10.16	DM commented that the waiting staff could be more polished, anticipating members' needs. Service to receive main course was over an hour in wear park and even pre-orders were delayed. CJ to follow up.	CJ
10.17	DW asked if the age level of 14 and over in the sports bar could be reduced as the children's area seems to be too young for responsible youngers and early teens. CJ confirmed that the family bar was going to be refurbished and part of this activity would take into account current tots areas and children's facilities.	CJ
10.18	GS was disappointed with the new sports bar menu saying there were few healthy options and asked if there could be a calorie option considered. CJ to investigate.	CJ

Meeting ends: 7.40pm

Date of next meeting: 2<sup>nd</sup> March at 6.30pm

President ..... Date .....